

**British seafarers - help shape the future of your community and win a 3-night holiday worth over £300**

**Free Prize Draw Terms & Conditions**

- 1.** These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the terms and conditions, and by participating, all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.
- 2.** This promotion is only open to those completing the Care Ashore Survey in the link above, excluding employees and the immediate families of the Promoter, its subsidiaries, other group companies, its agents, or anyone else professionally connected with this promotion. All winners of prizes must also be aged 18 or over.
- 3. No purchase necessary.**
- 4.** Participants may enter only once until the Closing Date. No automated entries are permitted, including but not limited to creating multiple accounts. Max one prize per person.
- 5. Promotional Period:** Submit your entry by 23:59 on 31st July 2025. Any entries received outside the promotional period will not be accepted.
- 6. To Enter Prize Draws:** Complete the survey [by clicking here](#).
- 7.** Entrants who make an entry on someone else's behalf will be disqualified, at the Promoter's discretion.
- 8.** Entries (bulk or otherwise) made from trade, syndicates, consumer groups, or third parties will not be accepted. If it becomes apparent that a participant is reposting the same content multiple times or using a computer(s) to circumvent this or any other condition by, for example, the use of 'script', 'brute force,' or any other automated means, that person's entries will be disqualified and any prize award will be void.
- 9.** Incomplete, illegible, invalid, or misdirected entries will not be accepted. Proof of sending will not be accepted as proof of delivery. The Promoter takes no responsibility for entries delayed, incomplete, or lost due to technical reasons or otherwise.
- 10.** There is one prize: A 3-night bed & breakfast stay in one of the Guest rooms for up to 2 people at the Springbok Estate, Surrey. The winner must confirm dates directly with Care Ashore. Prize must be taken by 30th December 2026.
- 11. Winner Selection:** Winners will be selected from all eligible entries received during the promotional period on 7th August 2025. Winners will be chosen using a random number generator and will include eligible entries entered throughout the promotion.

**12. Winner Notification:** Winners will be notified via the email address used to enter and will be contacted by 15th August 2025. Winners must respond within 14 days of initial notification to confirm their acceptance of the prize and provide their delivery address, email address, and telephone number.

**13.** If a winner does not respond after two attempts within 14 days, the Promoter reserves the right to disqualify them and select a new winner using the same methodology.

**14.** This process will continue until an eligible winner claims the prize.

**15.** Entrants are encouraged to monitor their email address in case they are selected.

**16. Winners List:** The Promoter will make available the winners' surname and country of residence within 3 months of the closing date. Entrants can object to disclosure or request limited disclosure by contacting the Promoter. However, the Promoter may still be required to share the details with the Advertising Standards Authority if requested.

**17.** The Promoter reserves the right to verify all entries, including requesting proof of address and ID (passport, driving licence, or equivalent). The Promoter may disqualify any entries deemed non-compliant with these terms and conditions.

**18. Publicity:** Winners may be requested to participate in reasonable promotional activity, including the use of their name and image in Care Ashore promotional material, social media, and website content.

**19.** Prizes are non-transferable, non-refundable, and cannot be exchanged for cash. If a prize cannot be awarded for any reason, the Promoter reserves the right to offer an alternative prize of equal or greater value.

**20. Disruptions:** If this promotion is affected by factors beyond the Promoter's control (e.g., computer viruses, fraud, technical failures), the Promoter reserves the right to cancel, modify, or suspend the promotion.

**21.** The Promoter is not responsible for any interruption of service on Facebook or Instagram due to technical issues. The promotion is not sponsored, endorsed, or administered by Facebook or Instagram. By entering, participants accept that they have no claim against these platforms.

**22.** The Promoter is not liable for:

**a.** Any fraud committed by third parties.

**b.** Any network, computer, hardware, or software failures that may restrict or prevent entry.

**c.** If any part of these Terms & Conditions is deemed illegal, invalid, or unenforceable, it shall be removed, and the remaining clauses shall remain in full effect.

**d.** Participants must comply with Instagram and Facebook rules when engaging with the promotion.

**e.** The Promoter and its partners are not liable for any indirect, special, or consequential loss suffered in connection with this promotion, except where liability cannot be excluded by law (e.g., personal injury or fraud).

**23.** By entering this promotion, you agree to these terms and conditions.

**24. Governing Law:** This promotion shall be governed by English law and is subject to the exclusive jurisdiction of English courts, unless you live in Scotland, in which case Scottish courts will have jurisdiction.

**25. Data Protection:** The Promoter will only use personal details for the administration of the promotion and will not use them for any other purpose without consent. Personal data will be stored for 3 months after the promotion ends before being deleted.

**26.** For details on how we handle your data, please see our [Privacy Policy](#).

**27.** You may request access to or correction of your personal data by contacting [r.pearl@careashore.org](mailto:r.pearl@careashore.org).

**28. Promoter:** Merchant Seamen War Memorial Society T/A Care Ashore, Springbok Estate, Alfold, Cranleigh, Surrey, GU6 8EX